



## HOEDSPRUIT ENDANGERED SPECIES CENTRE (HESC)

### HESC TOUR RATES

24-hour prior booking compulsory – *No walk-ins*

Tel: +27 (0)15 793 1633 / +27 (0)83 654 2299 • E-mail: [office@hesc.co.za](mailto:office@hesc.co.za)

**Effective 14 September 2021**

#### STANDARD TOURS: TWO-HOUR DRIVE / DAILY / 09:00-11:00

Adults	R500.00 p/p
Pensioners 60+ (ID compulsory)	R350.00 p/p
Children (6-12 years of age)	R250.00 p/p
Children under the age of 6	No charge

#### SCHOOL TOURS: DRIVING & WALKING / ONE-HOUR EXCURSION

School groups (Grade 1-12 and Teachers)	
Driving – duration 1 hour	R200.00 p/p
Walking – duration 1 hour	R80.00 p/p

#### TERMS AND CONDITIONS

- Bookings to be made 24 hours in advance;  
Tel: +27 (0)15 793 1633 / +27 (0)83 654 2299 / [office@hesc.co.za](mailto:office@hesc.co.za);
- Payments on date of booking;
- Arrival time for tours – 15 minutes before tour starts;
- Tours cannot be delayed by guests arriving late;
- No pets allowed on HESC premises or left inside vehicles during tour;
- No liquor on tour;
- No smoking on tour;
- No cannabis or other drug substances allowed on HESC premises;
- No eating on tour;
- Toilet facilities, curio shop and Educational Centre at HESC;
- Wearing of masks is compulsory in terms of Covid protocol.

#### PLEASE NOTE:

Cancellations due to fear of contracting COVID-19 or the prevalence of comorbidities will not constitute legitimate grounds for cancellation with waived fees.

#### CANCELLATION POLICY

- 1 week in advance – no cancellation charge
- Under 1 week – 30% handling fee deducted from refund
- There will be no charge if cancellations are made for the following reasons related to COVID-19:
  - Guests are not permitted to travel due to government regulation by either South Africa or clients' country of residence;
  - Airlines discontinue operations to South Africa over the period of intended travelling;
  - A travel advisory is put in place against travelling to South Africa (proof of this will be requested from client);
  - South Africa falls under official government-sanctioned lockdown;
  - A mandatory quarantine period is imposed by South Africa or on return to the guest's country of residence;
  - If the guest has contracted COVID-19 and is in quarantine or under medical treatment up to 48 hours prior to travel (supportive documentation will be required);
  - If HESC has a medical incident related to COVID-19 and is forced to close temporarily.