



HOEDSPRUIT ENDANGERED SPECIES CENTRE (HESC)

HESC TOUR RATES

24-hour prior booking compulsory – *No walk-ins*

Tel: +27 (0)15 793 1633 / +27 (0)83 654 2299 • E-mail: office@hesc.co.za

Effective from 1 January 2023 – December 2023

STANDARD TOURS: TWO-HOUR DRIVE DAILY / 09:00-11:00 AND 11:00-13:00

Adults	R600.00 p/p
Pensioners 60+ (ID compulsory)	R500.00 p/p
Children (6-12 years of age)	R300.00 p/p
Children under the age of 6	No charge

SCHOOL TOURS: ONE-HOUR WALKING AND DRIVING / 09:00-10:00 AND 11:00-12:00

School groups (Grade 0-12 and Teachers)	
Driving – duration 1 hour	R300.00 p/p
Walking – duration 1 hour	R100.00 p/p

TERMS AND CONDITIONS

- Bookings to be made 24 hours in advance;
Tel: +27 (0)15 793 1633 / +27 (0)83 654 2299 / office@hesc.co.za;
- Payments on date of booking;
- Arrival time for tours – 15 minutes before tour starts;
- Tours cannot be delayed by guests arriving late;
- No pets allowed on HESC premises or left inside vehicles during tour;
- No liquor on tour;
- No smoking on tour;
- No cannabis or other drug substances allowed on HESC premises;
- No eating on tour;
- Toilet facilities, curio shop and Educational Centre at HESC;
- Wearing of masks is NOT compulsory
- Airlines discontinue operations to South Africa over the period of intended travelling;
- A travel advisory is put in place against travelling to South Africa (proof of this will be requested from client);
- South Africa falls under official government-sanctioned lockdown;
- A mandatory quarantine period is imposed by South Africa or on return to the guest's country of residence;
- If the guest has contracted COVID-19 and is in quarantine or under medical treatment up to 48 hours prior to travel (supportive documentation will be required);
- If HESC has a medical incident related to COVID-19 and is forced to close temporarily.

CANCELLATION POLICY

- 1 week in advance – no cancellation charge
- Under 1 week – 30% handling fee deducted from refund
- There will be no charge if cancellations are made for the following reasons related to COVID-19:
 - Guests are not permitted to travel due to government regulation by either South Africa or clients' country of residence;

OTHER FACILITIES AT HESC

Toilets, Curio shop & Educational Centre. Cheetahs can also be seen relaxing around "The Island" near the Deli; HESC Deli is open for breakfast and lunch – please book 24 hours in advance.

PLEASE NOTE:

Cancellations due to fear of contracting COVID-19 or the prevalence of comorbidities will not constitute legitimate grounds for cancellation with waived fees.